

REABLEMENT SERVICE

Health Select Report

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Wiltshire Support at Home Service

Current Focus

- Workforce
- Training regime
- Continued improvements:
 - referral processes
 - data and reporting
 - evaluating impact (feedback)

Looking ahead

- Positively influence care as a career.
- Working with commissioning to identify how inhouse services can support Wiltshire.

Wiltshire Reablement Service

Current Focus

- Demand (Winter pressures, complex frailty)
- Outcomes
- Workforce
- Customer voice and feedback

Looking ahead

- Balancing demand against capacity – creative solutions (TEC and Role expansion)
- Therapy resource – apprenticeships and offering competitive and attractive employment opportunities.
- The X factor- what more can we do to impact our customers wellbeing and keep them well for longer